

IDEAGEN QUALITY MANAGEMENT CORE AND IDEAGEN PLEASE REVIEW

Please Review integration FAQ

What you need to know to enable the integration and run collaborative draft reviews inside Ideagen Quality Management Core.

No extra charge

for the integration itself

Embedded

review window inside
Ideagen Quality Management Core

MINIMUM VERSIONS

**Ideagen Quality Management
Core 2026.10.0.0**

Ideagen Please Review 8.7.1

and onwards

Overview

From Ideagen Quality Management Core 2026.10.0.0, editors can run a collaborative draft review on a controlled document before it goes for approval. Reviewers comment and mark up the draft in an embedded Ideagen Please Review window, and the reviewed file returns when the review is completed.

The integration is for Ideagen Quality Management Core customers on Hosted Standard who also have a Please Review subscription.

COST

Is there a cost for the integration?

No. If you have both products, the integration itself comes at no extra charge. You still need a Please Review subscription, and licences are per user.

WHO IT IS FOR

Can I use it?

Yes, if you meet the minimum versions above and both products are on the same Mazlan Home platform. No Please Review yet? Contact your Ideagen account manager.

LICENCES

Who uses a Please Review licence?

The review owner and each participant, while the review is open. The licence is released when the review is completed.

APPROVAL

Does a review approve the document?

No. Sign-off stays in Ideagen Quality Management Core. The editor then continues, for example by releasing the document for approval.

How do I create a review?

Choose participants when you create the document, select Create Draft Review, then start the review. Participants add comments in the embedded window, and the author completes the review. See [Creating reviews using the Ideagen Please Review integration](#).

For administrators: requirements and the access key

Setup is self-service and the integration is off by default. A Please Review sysadmin generates the access key, and an administrator enters it in Ideagen Quality Management Core.

What do you need?

Requirement	Detail
Ideagen Quality Management Core	2026.10.0.0 or later, Hosted Standard
Please Review	8.7.1 or later. A Please Review subscription is required.
Mazlan Home	Both products on the same platform, with users signing in through Mazlan Home
Users	Editor and participants active in both products and linked to Mazlan Home
Browser	Google Chrome, Microsoft Edge or Mozilla Firefox
Files and language	doc, docx, docm, dot, dotm, dotx, rtf and pdf. The review window is in English only.

How do I get the access key?

A Please Review sysadmin creates a trusted client and generates the key.

STEP 1

Open Trusted Clients

New UI (Helix): turn the toggle on, then System. Legacy UI: Admin. Then select Trusted Clients.

STEP 2

Select New

Add a new trusted client.

STEP 3

Enter a Client Name

This is a unique name for the external system.

STEP 4

Enter hub/api

Use hub/api as the Web Service URL. It must be exactly this value.

STEP 5

Generate the key

Select Generate Key and save the key securely. It cannot be re-generated.

STEP 6

Select Create

Save the trusted client.

A key with a different Web Service URL is rejected with INVALID_ACCESS_KEY. Full steps: [new UI \(Helix\)](#) or [legacy UI](#).

For administrators: set up in Ideagen Quality Management Core

Where does the key go in Ideagen Quality Management Core?

An Ideagen Quality Management Core administrator with System Setting Administration permission goes to Administration, System Settings, Please Review.

STEP 1

Enable

Select Enable Please Review.

STEP 2

Enter the details

Enter the Please Review Base URL and paste the access key you generated. Ideagen Quality Management Core calls this field the Impersonation Access Key.

STEP 3

Set the end date

Optionally set Review End Date (Days). Blank means 7 days.

STEP 4

Save and test

Select Save, then Test Connection.

Check before you enable it

Documents. Check in any checked-out documents before you turn the integration on.

Network. Allow your Please Review site on your network. A web filter or proxy that blocks it can make the review window blank.

Workgroup. Reviews are created in Please Review workgroup 1 by default. Contact Ideagen Support to use a different workgroup.

Terms used in this FAQ

Mazlan Home	The Ideagen platform that links your accounts in both products and handles sign-in
Hosted Standard	Ideagen Quality Management Core hosted by Ideagen, not installed on your own servers
Access key	Generated in Please Review as a trusted client, so Ideagen Quality Management Core can connect. It is called the Impersonation Access Key there.

Need more help?

[Read the help articles on Ideagen Luminate](#)
[or open a support ticket.](#)

[Enable the integration ›](#)

[Create reviews](#)